

NARRATIVE STATEMENT

INTRODUCTION

Agency Responsible for the Operation of the PSAP

The Macoupin County Emergency Telephone System Board, in conjunction with the individual departments chosen to serve as a PSAP, is the Agency responsible for the overall operation of the 9-1-1 System.

The Enhanced 9-1-1 referendum was approved by vote of the citizens of Macoupin County November 8, 1994, by a vote of 9935 in favor and 4961 opposed. The Macoupin County Board after careful consideration and thought, appointed an Emergency Telephone System Board in March 1995.

The Macoupin County Enhanced 9-1-1 System is a county-wide system. That portion of the village of Brighton located in Jersey County will also be included in the Macoupin County Enhanced 9-1-1 System. Macoupin County has twenty-four townships and twenty-seven cities and villages. Those cities and villages are:

Benld	*Brighton
Bunker Hill	Carlinville
Chesterfield	Dorchester
Eagarville	East Gillespie
Gillespie	Girard
Hettick	Lake Ka Ho
Medora	Modesto
Mt. Clare	Mt. Olive
Nilwood	Palmyra
Royal Lakes	Sawyerville
Scottville	Shipman
Standard City	Staunton
**Virden	White City
Wilsonville	

* Part of this village is also in Jersey County

** Part of this city is also in Sangamon County

The members of the Macoupin County Emergency Telephone System Board are as follows:

Jerel D. Loveless, ETSB Chairman, Member Carlinville Fire Protection District

Kenneth E. Clark, Representative for the Citizens at Large

Marvin Payne, Member of Virden Fire Protection District

Shannon Bilbruck, Member of the Northwestern Area Ambulance Service EMT Level A

Robert Vojas, Member of the Macoupin County Board, ETSB Vice Chairman.

Tom Ruyle, Medora City Police Chief

Jerry Loveless, Former Fire Chief, City of Carlinville, ETSB Chairman

Joan Schoen, Member of Mount Olive Area Ambulance Service, EMT-A

Betty Sternickle has been hired as 9-1-1 Administrator to manage the system, and to coordinate with each PSAP, the telephone companies, the equipment vendor, the emergency service agencies, the public and the Illinois Commerce Commission.

Address of PSAPs and Security Information

The agency responsible for the PSAP, the address, the number and location of the 9-1-1 positions, the PSAP that serves as Backup or Overflow, a description of the security at the PSAP and a general description of how the PSAP will be manned follows:

The Primary PSAP will be located at the Macoupin County Sheriff's facility. The address is 215 South East Street, Carlinville, IL 62626. The Macoupin County Emergency Telephone System Board with the cooperation of the Macoupin County Sheriff's Department, is the agency responsible for the overall operation of the 9-1-1 system. The dispatch center is shared with the Macoupin County Sheriff's dispatchers. The dispatch center is accessed through electronic controlled doors. These solid metal doors are locked at all times. The public cannot gain access to the dispatch area. The walls are built with concrete filled block and glass that is bullet resistant as required by the NFPA standards. The equipment room at the main dispatch is secured with solid block walls that are accessed by 2 solid locked metal doors. There will be four identical telecommunicators answering positions located at this PSAP. A minimum of one E9-1-1 telecommunicator dispatch position will be manned at all times. The other position would be available for an overflow position or a second E9-1-1 telecommunicator if needed. The Sheriff's dispatchers will answer E-911 calls if necessary and act as a back-up for the E-911 telecommunicator.

The Back-up PSAP will be located at the Bunker Hill Police Department. The address is 114 E. Warren St., Bunker Hill, IL 62014. The dispatch center is accessed through two (2) solid doors that are opened electronically by the dispatcher. The public cannot gain access to the dispatch area. The exterior walls are made of brick. The interior walls of the facility are made of Level III bullet-resistant wall panels. The glass in the dispatch area is bullet resistant as required by NFPA standards. The equipment room is located in a closet made of block walls and accessed thru a locked metal door.

In case of a Primary PSAP failure, the telecommunicators on duty will move operations to the full-feature back-up PSAP in Bunker Hill. If a 911 call is received in the primary PSAP and not answered on the fifth ring, this call will be automatically routed to the back-up dispatch center to be answered. There will be two telecommunicators answering positions at the back-up PSAP. The Back up dispatch will have manned 24 hour dispatching.